

SELECTING A CONTRACTOR CHECKLIST

Questions to ask about the company:

**CONTRA COSTA
CLIMATE CONTROL**

COMPARISON
COMPANY

Reputation

Have a contractor's license? Our license is #813250.

✓

Hold a business license in your city?

✓

Fully Insured? (Liability, Workers Compensation)

✓

Bonded?

✓

Member of the Better Business Bureau?

✓

Environmentally responsible?

✓

Quality, Dependable Products

Recommend Energy Efficient products?
(Look for the Energy Star qualified products)

✓

Represent reputable manufacturers?

✓

Provide Warranties?

✓

Appointment & Estimate

Meet with you at your convenience?

✓

Perform a home evaluation and inspect your current system?

✓

Provide a thorough and complete written estimate for all work?

✓

Offer competitive pricing?

✓

Supply information on rebates and tax savings?

✓

Timing/available to complete the work?

✓

Track Record

Have years of experience in the local market?

✓

Employ experienced technicians?

✓

Supply customer references?

✓

Provide emergency service when needed?

✓

Offer maintenance service?

✓

Responsive to questions?

✓

Easy to work with?

✓

Deliver responsible service and reliable results?

✓